FORTRESS
PROPERTY MANAGEMENT SOFTWARE

READY FOR REAL-TIME ACCESS TO LIVE DATA ON YOUR ASSETS?

There's finally a solution for that.

FORTRESS manages your rent roll data in one live screen with real time updates and customized focuses. Under 5-clicks, track and analyze everything you need to know about your investments, including:

- Income
- Occupancy
- Rent Trends
- Recommended smart prices
- Renewals
- .. And more

FORTRESS replaces your current core property management system (like Yardi or RealPage), but we don't have an attitude about being the best at everything. Enhance FORTRESS with best-in-breed solutions for seamless integration unlike anything you have experienced.

Learn more about what we have to offer today.

HELLO@FORTRESSTECH.IO

FORTRESSTECH.IO

Companies using FORTRESS have been able to 3x in size in less than 2 years.

case study

STRATEGIC SOLUTIONS WITH

a

WALKER & DUNLOP

client

AT A GLANCE

A real estate investment organization based in Miami, has made the decision to invest in their technology infrastructure for their recently developed communities.

They aim to start afresh by implementing a new and modern tech stack that aligns with their specific requirements and objectives.

500-1500 units

Mixed-Use Portfolio

OBJECTIVE

The Miami-based company sought a partnership with a provider offering a core property management operating system for their multi-use properties and cross-portfolio accounting capabilities.

CHALLENGES

The company faced challenges with its current system, particularly meeting cross-portfolio accounting needs in its property management software (PMS). They needed integration with companies that could handle their specific accounting requirements. Slow customer service and unresponsive support from their provider hindered problem resolution. An outdated user interface (UI) caused slowdowns, impacting marketing strategies. The UI needed to align with the brand of their luxury high-rise in Miami and scale with their business growth. Additionally, their current PMS vendor needed to comply with Affordable housing regulations, a new venture for them.

1. **ACCOUNTING LIMITATIONS**
   Current PMS had a native accounting solution that was not robust enough for their growing organization
2. **CUSTOMER SERVICE URGENCY**
   Their PMS support team was slow to respond and hindered their operations.
3. **OUTDATED INTERFACE IMPACTING RESIDENT EXPERIENCES**
   Their PMS provider had an outdated UI and for resident experiences that did not match the requirements for their properties

SOLUTION

FORTRESS offers an all-encompassing property management solution tailored to the specific needs of this organization. The platform effectively manages Affordable, Conventional, Mixed-Use, and Commercial properties with a modern and user-friendly interface. Additionally, residents benefit from simplified on-site maintenance requests and a convenient residential portal.

FORTRESS natively integrates with Sage Intacct, the chosen accounting solution of the organization's team. This organization took the opportunity to also work with TransUnion, another native integration partner with FORTRESS, to do screening to reduce evictions and facilitate tenant reduction payments. With a commitment to efficiency, FORTRESS guarantees a seamless onboarding process within 48 hours and assigns a dedicated account manager to handle all requests.

As the organization finalizes its new construction and real estate investments, they have chosen FORTRESS as its core Property Management Operations (PMO) system.

See how FORTRESS can elevate your portfolio today.

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